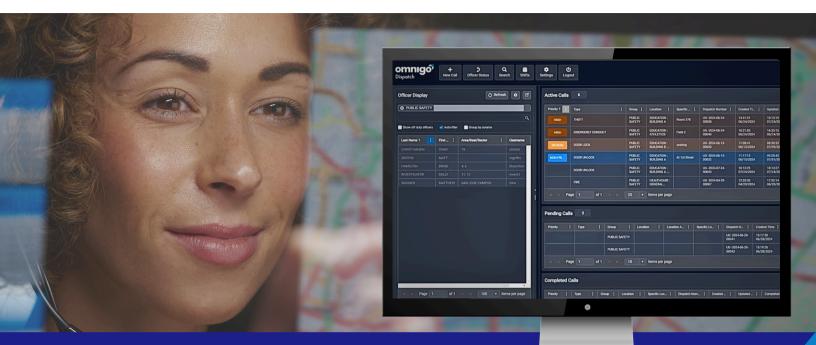


# SOFTWARE SOLUTIONS



# DISPATCH SMARTER. RESPOND FASTER.

Omnigo's advanced web-based dispatch software is designed to optimize dispatcher performance for faster officer response. Dispatchers personalize their environment, access critical info instantly, collaborate seamlessly, and stay informed in real-time – functioning at their highest level throughout every shift.

#### Your Shift, Your Call.

Personalize your dispatch software environment so you can perform at your best. Effortlessly undock and arrange multiple windows across multiple monitors, select the data views that keep you focused under pressure, and customize color schemes that bring visual comfort, keeping you sharp the entire shift.

# **Instant Awareness for Every Response**

Immediately access vital documents unique to the call response location. Building floorplans, HAZMAT procedures, and critical contact lists instantly appear and provide the situational awareness needed for a quick and safe response, every time.



#### Call Collaboration without the Slow Down

Enable multiple dispatchers to work on a single event, simultaneously updating information without interfering with other's work and without kicking anyone out of the call. When one dispatcher is editing a field, it temporarily locks the field with the initials of the editing dispatcher, but all other fields remain open for input, ensuring smooth operations without delays or errors.

# **Stay Informed and Save Time**

Keep track of your officers' status in real-time with the Omnigo Mobile App. With just a tap in the app, officers can update their status – whether en route, on scene, or clearing – keeping you informed every step of the way and saving time spent on verbal check-ins. Each update is automatically time-stamped and recorded, ensuring an accurate and reliable record of the response.



## **Accelerate Response with Unified Data**

Omnigo web-based dispatch software seamlessly shares a central database with other Omnigo applications, making data instantly available for efficient workflows and reporting. Information on persons, vehicles, and addresses is quickly accessible across Omnigo's records, evidence, incident, and visitor management modules, enabling fast searches and auto-population of fields within the dispatch software.

## **Transform Data into Actionable Insights**

Leverage Omnigo's powerful reporting and analytic software to gain insights from dispatch data. Analyze average response times, identify incident hotspots, and monitor dispatcher performance. Use these insights to refine your strategies, optimize resources, and enhance overall safety.